Golden Lime Public Company Limited

Annual Summary of Complaints, Legal violations, Disputes, and Follow-Ups

Year	Y2024				Y2023				Y2022			
Issue	Website	email	PIC	Total	Website	email	PIC	Total	Website	email	PIC	Total
Personal data	None	None	None	None	None	None	None	None	None	None	None	None
Business Ethics	None	None	None	None	None	None	None	None	None	None	None	None
Corruption	None	None	None	None	None	None	None	None	None	None	None	None
Performance deficiencies	None	None	None	None	None	None	None	None	None	None	None	None
non-transparency to shareholders	None	None	None	None	None	None	None	None	None	None	None	None
Human right complaint												
-Discrimination	None	None	None	None	None	None	None	None	None	None	None	None
- Sexual Harassment / Other Harassment	None	None	None	None	None	None	None	None	None	None	None	None
- business partner's rights violations (cases)	None	None	None	None	None	None	None	None	None	None	None	None
- cybersecurity or customer data breaches	None	None	None	None	None	None	None	None	None	None	None	None
- workplace safety and occupational health	None	None	None	None	None	None	None	None	None	None	None	None
Community Complaint												
Complaint reported	None	None	4	4	None	None	4	4	None	None	6	6
Total complaints rectified and closed	None	None	4	4	None	None	4	4	None	None	6	6
Pending	None	None	None	None	None	None	None	None	None	None	None	None
Legal Disputes												
Criminal Action	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Civil Sanctions	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Administrative Actions	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Fraud & Corruption	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Human rights, Child Labour and illegal employee	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Labour dispute	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Environmental law breach	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
Non-compliance with rules, regulations, and laws												
-Use of Insider information	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
-Delay of financial reporting	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
-Fined by the Office of the Securities and Exchange Commission	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
breaches of the standards set by the regulatory body.	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case
-Misconduct and conflicts significantly impact the Company's business operations.	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case	-0 Case